

Quality Policy

The main aim of the service provided by **abertis telecom** is to meet the needs and requirements of our customers in a sustainable way, simultaneously encouraging our partners to conduct their work within a framework of mutual respect and satisfaction.

The objectives of quality are coherent with this policy and are reviewed on an annual basis according to the evolution of **abertis telecom** and its setting, also enabling us to continually improve our work.

Our professional team has the means and the training and information necessary to be able to act in accordance with this policy, constantly adapting to the new technologies by means of lifelong training.

Complying with the legal regulations and conditions applicable (international, European, state, regional and local), as well as the willingness to adapt to future rules, client and social requisites, is a commitment and responsibility of everybody.

The suppliers and outsourced companies of abertis telecom also take part in this Quality Policy, with the mutual aim of creating a working atmosphere that enables us to reach the highest levels of quality and satisfaction of our clients.

The management is committed to review the Quality Policy on a regular basis and when the circumstances so dictate, adapting it to the new organisational needs, and of the setting or market that may arise.

The policies are carried out in an integrated way through their consistency with the principles of management, and are developed through a Management System that the Company is committed to establish in accordance with the ISO 9001, ISO 14001, OHSAS 18001 and ISO 16602 norms, and directed towards Models of Excellence, all the above based on the management of people, management by processes and continuous improvement, thus guaranteeing their effectiveness and efficiency.



Tobias Martinez Gimeno
Director General